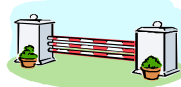





## **ISRAEL AND THE WEST BANK** **BORDER CROSSINGS WITH JORDAN**

**DISCLAIMER:** *The U.S. Consulate General assumes no responsibility for accuracy or currency of the information on non-U.S. Government sites included in this list.*

• **ALLENBY BRIDGE TERMINAL (AKA KING HUSSEIN BRIDGE)**



For information concerning use of the terminal, please check the following links from the Terminal's website:

-  [Information for Passer through Terminal](#)
-  [Useful Terminal Info](#)
-  [About Allenby Border Terminal](#)



**1. Hours of Operation:**

**West Bank side:** 7 days a week all year round, except (Jewish) Yom Kippur and the first day of (Muslim) Eid El-Adha in which the Palestinian Section is closed.

- For tourists and non-diplomats: Sun – Thurs., 8:00am to 4:30pm\* (**\*for humanitarian purposes only, the bridge is also open between 4:30pm to 8pm**); Fri – Sat 8:00am – 3:00pm.
- Hours for diplomats: Sunday – Thursday 8:00am to 8:00pm; Friday – Saturday 8:00am – 2:30pm. **In all cases, individuals are advised to arrive at the terminal one hour before closing time.**

**Jordanian side:** closed on the same days.

- Hours for tourists and non-diplomats: Sunday – Thursday 8:00am – 2:30pm; Friday – Saturday 8:00am – 11:30pm.
- Hours for diplomats: Sun. – Thurs. 8am – 6pm; Fri – Sat 8am – 3pm.



**2. Offices at the Terminal (West Bank side):**

**WEST BANK SIDE:**

**Website:** [Allenby - Alenbi - Home Page](#)

- § Israeli Airports Authority: tel. 972-2-548-2600, fax. 972-2-994-3289
- § Borders Control: tel. 972-2-940-7444, fax. 972-2- 994-7440. (Website: [Israel Police Service Portal](#) )
- § Ministry of Interior: tel. 972-2-940-9187 fax. 940-9207. Per the Terminal's website, this branch of the Interior issues single entry Transit Permits for residents of East Jerusalem.
- § Customs Management: tel. 972-2-940-6555 fax. 972-2- 994-4359. Website: [New Customs and income tax](#)
- § [CHANGEPLACE](#) misc. financial services: tel. 972-2-940-9416, fax 972-2-994-7123.

- § Foreign Forces Liaison Unit: Coordination and liaison with the Jordanian side and responsibility for the transition of foreign forces between Israel and Jordan. Tel. 972-2-940-5475
- § [Ministry of Agriculture](#): Tel. 972-2-994-3492
- § Liaison & Coordination Administration: 972-2-994-3375 fax. 972-2-994-3394
- § PA Section (police, border control, etc.): 972-2-994-3358 / 3702 / 3483, 972-2-232-3555
- § VIP Services: Israeli company “Qumran”, tel. 972-2-994-3084, fax. 972-2-940-9041.

#### JORDANIAN SIDE:

- § Border Commander Office: tel. 962-5-358-1030
- § Customs Office: tel. 962-5-358-1512, fax. 962-5-358-1361

#### Possibly helpful Jordanian links:

- § [دائرة الجمارك -- Jordan Customs Department](#)
- § [Jordan's Ministry of Interior](#)
- § [Jordan's Border Crossings](#)
- § [... Ministry of Tourism & Antiquities...](#)
- § [Jordan Embassy - U.S.A.](#)



### 3. **Jordanian visa and possible travel restrictions :**

#### ISRAEL/WEST BANK SIDE:

Single-nationality private Americans require visa in advance. The Jordanian Embassy issues visas at 14 Abba Hillel St., Ramat Gan, Israel, tel. 972-3-751-7722, fax. 972-3-751-7712.

Email: [jordanembassy@barak.net.il](mailto:jordanembassy@barak.net.il). A single-entry visa is NIS 88 and multiple-entries visa for 6 months is NIS 168. U.S. passport and 1 photo required.

Dual-nationality Palestinian/Americans: crossing times for American West Bankers and East Jerusalemites may vary. Palestinian ID holders might face the lengthiest delays.

Dual-nationality Israeli/Americans: Israelis can use the Allenby Terminal only in official delegations or with special permit.

All passengers departing for Jordan via the Allenby require an entry permit into Jordan stating specifically the transit is via Allenby Bridge Terminal.

Checking for possible stop orders for departing Israel is possible via the Israel Police National Headquarters at Jerusalem by faxing your documents first to 972-2-589-8819 and then calling #972-2-542-9392 for the result.

**Please be advised that foreign passport holders may experience difficulties obtaining an Israeli visa if they intend to work, visit or live in the West Bank. Please see INSERT GOI LINK ON ENTRIES for more information about entry visas:** [West Bank Transit Policy](#), [Entry of Foreign Nationals to West Bank](#)

#### **JORDANIAN SIDE:**

Israeli visa not required in advance, granted upon entry.

#### **Palestinian Americans crossing Allenby/King Hussein:**

Palestinian ID holders, Jerusalem ID holders and all others will be processed through 2 different terminals: one for tourists and Jerusalemites, and one for Palestinians only.

**Holders of Palestinian IDs must use this crossing only (regardless of whether they hold U.S. passports).**

As of May 2005, Palestinian passport holders are no longer required by the Jordanian Government to present a Certificate of Non-Objection in order to enter Jordan. Rather, Palestinians will be required to sign a statement upon entry advising their return date to the Palestinian territories. NOTE: various restrictions imposed by the Israeli or Jordanian Government may change frequently and without advance warning.

If one family member has a Palestinian passport or Palestinian ID number and the others have other kinds of travel document, then the entire family must cross **via** Allenby/King Hussein Terminal. Bearers of foreign passports (non-Palestinians) must obtain Jordanian visas prior to crossings.

The Palestinian Section for Palestinian Americans and Legal Permanent Residents is open daily, for arrivals and departures from 8:00am to 3:00pm except on Yom Kippur and Eid Al-Adha. **In addition**, please refer to the State Department's Consular Information Sheet regarding Palestinian Americans traveling to the area: [Israel, the West Bank and Gaza](#) .



#### **TELEPHONE NUMBERS**

- At the Palestinian "ISTIRAHA" in Jericho (police, customs, administration): 972-2-994-3358 / 3702 / 3483; 972-2-232-3555



#### **4. Crossing methods:**

##### **WEST BANK SIDE:**

Private travelers may use shuttle bus only. Diplomatic vehicles require a special permit from the Israeli Ministry of Foreign Affairs.

##### **JORDANIAN SIDE:**

No private vehicles allowed – travelers may use special buses ONLY.



#### **5. Exit Tax:**

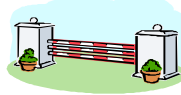
##### **WEST BANK SIDE:**

\$29 payable in Israeli or foreign currency, travelers checks and most credit cards at the "Change Place" branch where a commission is charged. The exit tax can also be pre-paid at a postal bank without a commission. For an updated amount and to find out whether you are exempt from payment, call the Allenby Terminal directly or check its website under [Rates](#) .

##### **JORDANIAN SIDE:**

5 JD's. Permits are given on the spot for those interested to cross back to Jordan via the bridge.

• **YITZCHAK RABIN/ARAVA CROSSING (AKA WADI AL-‘ARABA) - south**



For information concerning use of the terminal, please check the following links from the Terminal's Israeli website:

- + [Information for users of the Terminal](#)
- + [Arava's Useful Information](#)
- + [About the Terminal](#)



**1. Hours of Operation:**

**Hours of Operation – Israeli side:** 7 days a week all year round, except Yom Kippur and the first day of the Muslim New Year's day. Sunday – Thursday 6:30am - 8:00pm; Friday – Saturday 8:00am – 8:00pm.

**On the Jordanian side:** Sunday – Thursday 6:30am – 9pm, Friday – Saturday 8am – 8pm..



**2. Offices at the Terminal:**

**ISRAELI SIDE:**

**Website:** [Yitzhak Rabin - Arava Home Page](#)

- Israeli Airports Authority: tel. 972-8-630-0555 fax. 972-8-633-6844
- Israeli Border Control: tel. 972-8-633-6753; Israel Police website: [Israel Police Service Portal](#)
- Customs: tel. 972-8-630-0400, fax. 972-8-630-0411; Website: [New Customs and income tax](#)
- “Change Place” misc. financial services: tel. 972-8-637-7897, Website: [CHANGEPLACE](#)
- Foreign Corps Liaison Unit: 972-8-630-2425
- [Ministry of Agriculture](#): tel. 972-8-633-7407.
- [Memsj](#) - Israel Automobile Club (website in Hebrew only): tel. 972-8-637-7897.

**JORDANIAN SIDE:**

§ Border Commander Office: tel. 962-3-201-6851.

§ Customs Office: tel. 962-3-201-9721 or 962-3-2411

**Possibly helpful Jordanian links:**

- § دائرة الجمارك -- [Jordan Customs Department](#)
- § [Jordan's Ministry of Interior](#)
- § [Jordan's Border Crossings](#)
- § ..... [Ministry of Tourism & Antiquities](#) .....
- § [Jordan Embassy - U.S.A.](#)



3.

### **Jordanian visa :**

#### **ISRAELI SIDE:**

Single-entry 3 months Jordanian visa is issued on the spot for at the Jordanian Terminal for 88 NIS. Multiple-entries 6 months visa can be issued only at the Jordanian Embassy for 168 NIS at 14 Abba Hillel Street, Ramat Gan, tel. 972-3-751-7722, fax. 972-3-751-7712. Email: [jordanembassy@barak.net.il](mailto:jordanembassy@barak.net.il).

Palestinian Americans cannot use this crossing to Jordan.

Checking for possible stop orders for departing Israel is possible via the Israel Police National Headquarters at Jerusalem by faxing your documents first to 972-2-589-8819 and then calling #972-2-542-9392 for the result.

#### **JORDANIAN SIDE:**

Israeli visa not required in advance, granted upon entry.



4.

### **Crossing methods:**

**ISRAELI SIDE** (please check website for detailed information):

- ØBy a POV;
- ØShuttle buses;
- ØTourist transportation;
- ØOn foot.

#### **JORDANIAN SIDE:**

- ØBy foreign private and diplomatic vehicles registered in Jordan;
- ØBy tourist transportation;
- ØOn foot.



5.

### **Exit tax:**

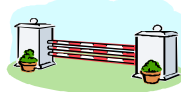
#### **ISRAELI SIDE:**

Israeli exit tax is \$15 payable in Israeli, foreign currency, travelers checks and most credit cards at the “Change Place” branch where a commission is also charged. This tax can also be *pre-paid* at a postal bank branch *without* a commission. For updated fees and to find out **whether you are exempt** from payment, call the terminal directly or check its website at [Rates and Passage Fees](#) .




#### **JORDANIAN SIDE:**

5 JD'S.

• **JORDAN RIVER (“NAHAR HA-YARDEN”) AKA SHEIKH HUSSEIN CROSSING – north**



**For information concerning use of the terminal, please check the following links from the Terminal's Israeli website:**

-  [Information for Passenger through Terminal](#)
-  [Useful Terminal Info - Useful Information](#)
-  [About the Terminal](#)



**1. Hours of Operation:**

**Hours of Operation – Israeli side:** 7 days a week all year round, except Yom Kippur and the first day of the Muslim New Year's day.

Sunday – Thursday 6:30am to 10:00pm; Friday – Saturday: 8:00am to 8:00pm. **Note:** it is required to arrive at the Israeli/Jordanian borders one hour before closing time.



**2. Offices at the Terminal:**

**ISRAELI SIDE:**

**Website:** [Jordan River - Nehar Yarden](#) .

- Israeli Airports Authority: tel. 972-4-609-3400, fax. 972-4-658-6421
- Israeli Border Control: tel. 972-4-648-1103. Israel Police website:  
[Israel Police Service Portal](#)
- Customs: tel. 972-4-648-0018; fax. 972-4-648-0020.  
Website: [New Customs and income tax](#)
- “Change Place” misc. financial services: tel. 972-4-606-0368. Website:  
[CHANGEPLACE](#)
- Foreign Forces Liaison Unit: telefax: 972-4-648-0064.
- Agriculture Ministry: telefax: 972-4-648-0363. Website: [Ministry of Agriculture](#)
- MEMSI (Israel Automobile Club): 972-4-606-8705. Website (Hebrew only): [Memsy](#)
- [James Richardson - Duty Free](#)

**JORDANIAN SIDE:**

§ Border Commander Office: tel. 962-2-655-0524/3.

§ Customs Office: tel. 962-2-655-0690

**Possibly helpful Jordanian links:**

§ دائرة الجمارك -- [Jordan Customs Department](#)

§ <http://www.moi.gov.jo/indexeng.php>

§ [Jordan's Border Crossings](#)

§ ..... [Ministry of Tourism & Antiquities](#) .....

§ [Jordan Embassy - U.S.A.](#)



**3.**

**Jordanian visa:**

**ISRAELI SIDE:**

Single-entry 3 months Jordanian visa is issued on the spot for at the Jordanian Terminal for 88 NIS. Multiple-entries 6 months visa can be issued only at the Jordanian Embassy for 168 NIS at 14 Abba Hillel Street, Ramat Gan, tel. 972-3-751-7722, fax. 972-3-751-7712. U.S. passports and 1 photo required. Email: [jordanembassy@barak.net.il](mailto:jordanembassy@barak.net.il).

Palestinian Americans cannot use this crossing to Jordan.

Checking for possible stop orders for departing Israel is possible via the Israel Police National Headquarters at Jerusalem by faxing your documents first to 972-2-589-8819 and then calling #972-2-542-9392 for the result.

**JORDANIAN SIDE:**

Israeli visa not required in advance, granted upon entry.

**4.**



**Crossing methods:**

**ISRAELI SIDE** (please check website for detailed information):

- ØBy a POV
- ØShuttle buses;
- ØTourist transportation;
- ØOn foot.

**JORDANIAN SIDE:**

- ØBy foreign private and diplomatic vehicles registered in Jordan;
- ØBy tourist transportation;
- ØOn foot.



**5.**

**Exit Tax:**

**ISRAELI SIDE:**

Israeli exit tax is \$15 payable in Israeli, foreign currency, travelers checks and most credit cards at the “Change Place” branch where a commission is also charged. This tax can also be *pre*-paid at a postal bank branch *without* a commission. For updated fees and to find out **whether you are exempt** from payment, call the terminal directly or check its website at [Rates](#).

**JORDANIAN SIDE:**

The Jordanian exit visa is 5 JD'S.